JAWAHARLAL NEHRU UNIVERSITY
COMMUNICATION AND INFORMATION SERVICES
UNIVERSITY COMPUTER MAINTENANCE CELL

August 23, 2023

Corrigendum

Tender Reference Number : JNU/CIS/UCMC-AMC_AV/2023/01
Tender ID   : 2023_JNU_765124_1

Last date of online submission of tender is extended as   : 30/08/2023

The following points/clauses of the tender document after corrigendum may be read as

Sr. No	Clause with page No	Updated/amended details may be read as
Comprehensive Annual Maintenance Contract of Desktops		
1	Scope of work: Page No 13 Clause No 11.	The vendor will provide two qualified resident engineers out of Seven resident engineers for the Desktop/AIO Computer CAMC with experience of at least three years in windows software and maintaining computer equipments in Govt/PSU Sector. The resident engineers shall be equipped with mobile phones to ensure their availability. An amount of Rs. 500/- (per occasion) will be deduced if any Service Engineer remains absent/leave without providing substitute.

Antivirus software to protect Windows Desktops and Servers on the network with following functionality - **Revised Technical Specifications of the Antivirus Product/Solution to be offered:**

Sr. No	Clause with page No	Updated/amended details may be read as
1.	Page no 18 clause no 10	Suggested solution must support integration with the standalone/independent/standard automated threat detection and prevention sandbox solution/browser sandbox solution
2.	Page no 18 clause no 11	Suggested solution must include following components in a single agent installed on the endpoint: • Application, Web and Device control • Anomaly detection
3.	Page no 19 clause no 23	Suggested solution must have automated exclusion/block for web resources while performing the scan.
4.	Page no 19 clause no 28	Suggested solution must have ability to block the execution of any executable from the USB based device or CDs/DVDs using auto

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		run features of the Operating Systems.
5.	Page no 19 clause no 30	Provision of User/Device based policies for device, web and application control.
6.	Page no 20 clause no 36	Suggested solution application control must have a deny list / allow list operation modes.
7.	Page no 20 clause no 46	Antivirus checking and disinfection of files in archives using the RAR, ARJ, ZIP, CAB, LHA, JAR, ICE formats etc.,

Centralized administration, monitoring and update software requirements

Sr. No	Clause with page No	Updated/amended details may be read as
1.	Page no 21 clause no 10	Suggested solution must be able to remove/block based on application categories
2.	Page no 22 clause no 22	Suggested solution must have Centralized administration of backup storages and quarantine on all network resources at node level
3.	Page no 22 clause no 26	Suggested solution must have ability to manage end devices with remote commands/central console
4.	Page no 22 clause no 31	Must support following notification delivery channels: Email/SMS/SIEM
5.	Page no 23 clause no 35	Suggested solution must have ability to create/define the settings based on the computer hostname/location
6.	Page no 23 clause no 44	Suggested solution must support OPEN APIs./add on solution.

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