

JAWAHARLAL NEHRU UNIVERSITY
ENGINEERING DEPARTMENT
SCHEDULE OF QUANTITY

F.No.4 (34)/10/E/Vol.-I/Engg./2024-25

REGISTERED POST

01.12.2025

Sealed item rate quotations are invited from the Manufacture / Authorized Dealer of Matrix & Panasonic make EPABX System for Sales & Services for the below mentioned work. The quotations are sealed and to be submitted 15.12.2025 till 3:00 pm in R.No.-149 of Admin. Building, JNU and the same shall be opened at 3:30 pm on the same day.

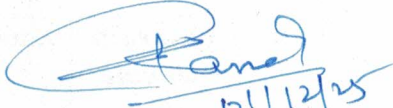
Name of Work:- Comprehensive annual maintenance contract of EPABX System installed in Health Centre, Admin. offices and AIRF at JNU.


S. No.	Description of Items	Qty.	Unit	Rate each per year (Rs.)	Amount(Rs.)
1	Comprehensive Maintenance of following EPABX System installed at various location of JNU complete with supply & Replacement of defective parts, SMF batteries 12V/24 V including comprehensive maintenance of push button type of phones, cord wires etc. connected with the EPABX system as and when required at site.				
1.01	AIRF Building-EPABX system Matrix Eternity GE6S (01 System)	01	Each/Year		
1.02	Health Centre-EPABX system Matrix Eternity PE6S (01 System)	01	Each/Year		
1.03	VC Office-(Panasonic KX-TES824BX)	01	Each/Year		
1.04	Admin office -Hot Line EPABX System Matrix-412	01	Each/Year		
	Total				

Conditions:-

1. Earnest Money amounting to **Rs.1227/-** should be deposited in the shape of Pay Order/Banker's Cheque/Demand Draft in favour Finance Officer, JNU. No quotation will be entertained without Earnest Money.
2. The firm has to submit self-attested copies of all relevant documents such as PAN no., GST Registration, Authorized Dealership Certificate and Experience Certificate and original EMD in the shape of Pay Order / Bankers Cheque / Demand Draft in a separate envelope along with the quotation mentioning name of work & due date of opening on the envelope.
3. **The price bid shall be placed in separate sealed envelope marked "Price Bid" which shall be mentioned with the name of work and due date of opening written on envelope.**
4. The quotation for the work shall remain open for a period of 45 days from the date of opening of quotations. The EMD amount shall be forfeited absolutely if contractor back out from the bid before validation period.
5. Security deposit @7.5% of quoted amount shall be recovered from the bills paid to the agency and the same shall be refunded after warranty period of six months.
6. The contractor should quote rate after inspecting nature of work required to be carried out at sites.
7. The quoted rates shall be inclusive of all taxes, cartage etc and nothing shall be paid extra over / above quoted rates.
8. All taxes shall be deducted as per Govt. of India rules applicable.
9. Time allowed for completion of above work is **365 days**.
10. The firm has to maintain all the EPABX System comprehensively i/c all parts, preventive breakdown maintenance etc. No extra payment shall be made for any work.
11. The work shall be carried out as per specifications defined in the schedule of quantity and to the entire satisfaction of Engineering-in-charge.
12. Engineers deputed for repair and servicing of the system should be properly trained to resolve the problem in the EPABX system.
13. The agency shall provide the services within 9 AM to 5 PM i/c Saturday to JNU and if any complaint i/c replacement of hardware remain unresolved beyond 24 hours, a penalty @ Rs.1000/- per day shall be imposed.

14. Payment shall be made on half yearly basis after satisfactory services by the agency.
15. The University will not be responsible for deployment engagement of labour etc. and also for human injury or loss of any kind due to negligence on the part of the agency.
16. The agency will indemnify the University for any damage/loss etc. occurred on account of this work.
17. The AMC will initially be awarded for one year and can be extended upto 3 years on same rate(s), terms and conditions if services of agency found satisfactory after one year on mutual consent.
18. The AMC shall include services and spares, patch cords, software, license of spares, etc. as per scope of work.
19. Any natural failure or break down of the system is covered under the AMC.
20. The agency must have centralized complaint login and complaint number generated system to keep the tracking on the complaints.


Assistant Engineer (EX-m)


Executive Engineer (E)